

# VeriGO® TrueID – User-friendly and secure eGovernment services for citizens

Veridos provides governments with innovative solutions to adapt to the fast-evolving digital landscape. Our mobile solution VeriGO® TrueID allows citizens to easily renew their official documents or report them lost or stolen remotely via their smartphone. It seamlessly integrates into Veridos' identity document management system IMAGO or can be adapted to similar systems on demand.

### **Maximum accessibility**

The VeriGO® TrueID app makes it easier for citizens to renew their official documents, register a birth or access other Government services. They no longer need to go to any office in person – instead,

they can simply download the smartphone app and access the desired service from wherever they may be. The app works on all commonly used smartphones.

## Example: ordering a new passport with VeriGO® TrueID



Download the app from your app store, open it and select passport services.



Choose the option to renew your passport.



Enter your ID number.



Once your ID number has been verified, instructions for face recognition will

### **Convenient and secure**

VeriGO® TrueID uses biometric face recognition with liveness detection to securely validate identities. Users do not need to register in advance as they are authenticated against an existing national biometric database. The authentication could not be simpler: all they have to do is look into their smartphone camera.

### **Easy integration**

The cutting-edge solution consists of a mobile app and a backend component including serverside face matching. VeriGO® TrueID is integrated into Veridos' IMAGO identity document issuance application. The solution ensures seamless workflows for public authorities and citizens including convenient in-app payment. Aside from IMAGO, VeriGO® TrueID can be customized to match individual application processes too.



### BENEFITS AT A GLANCE

### For the citizen:

- Easy to use with maximum accessibility
- Fast processes and no prior registration required
- Reduces expensive and time-consuming trips to registration offices

### For the government:

- Secure digital service with integrated payment process
- Easy to integrate and highly customizable
- Digitalizes and streamlines internal processes



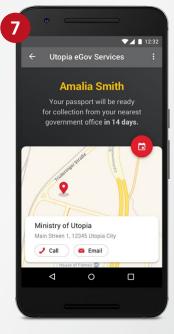
appear on screen to guide you through the verification process.



Look into the camera to start face authentication.

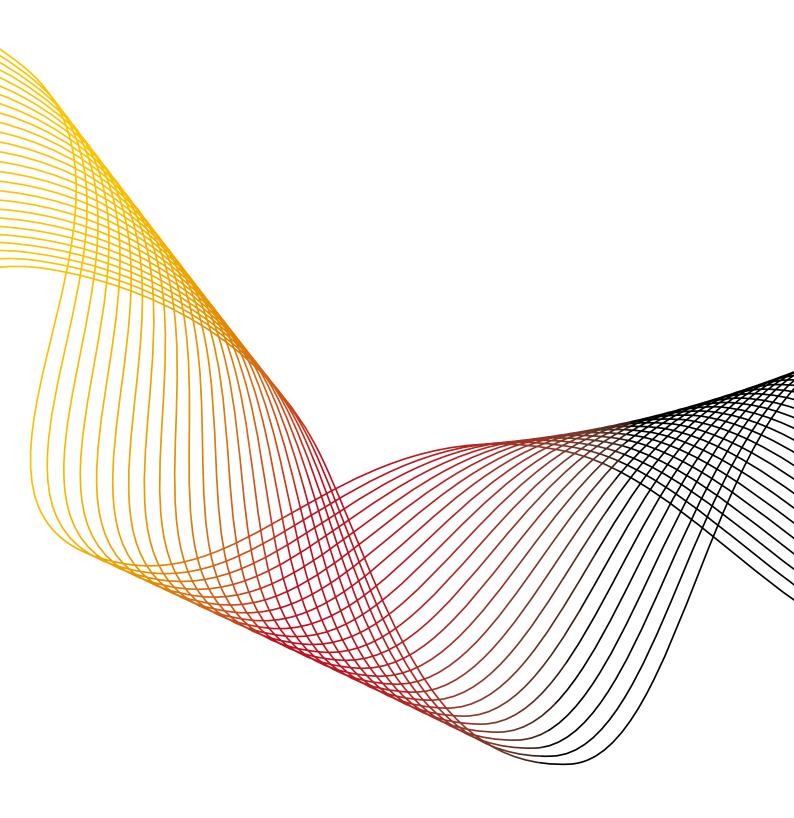


Following successful authentication, select your preferred payment option to order your new passport.



After successful payment, you will receive an order confirmation that includes details on how, when, and where to collect your passport.





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