

## PRODUCT SHEET

# Vault Quality

Vault Quality brings together QA, QC, and training on a single cloud platform to enable efficient quality management.

Quality applications exist on a single platform, allowing for the consolidation of quality processes that have been traditionally managed in siloed, disparate systems.

**Vault QualityDocs** is the industry-leading GxP quality content management application.

**Vault QMS** manages and tracks quality processes such as deviations, complaints, CAPAs, change controls, audits, and risk management.

**Vault LIMS** is a laboratory information management system that facilitates quality control activities for GMP manufacturing.

**Vault Batch Release** aggregates data and content from QMS, LIMS, ERP, and regulatory systems to facilitate GMP release and market-ship decisions.

**Vault Training** is a GxP-optimized learning management system (LMS) that manages authoring, approval, assignment, and assessment of training materials in one place.

**Veeva LearnGxP** is an eLearning library of accredited courses and microlearning videos to help organizations meet regulatory requirements and drive personnel development.

**Vault Validation Management** is a paperless validation solution that optimizes the end-to-end validation lifecycle process.

**Vault Station Manager** is a simple tablet-based application that ensures the right content is available 24/7 for operators on the manufacturing floor.

**Vault Product Surveillance** supports MedTech post-market surveillance processes and fully automated adverse event reporting to global health authorities.

PRODUCT	ANNOUNCED	STATUS	CUSTOMERS
<b>Vault QualityDocs</b>	2013	Very Mature	100+
<b>Vault QMS</b>	2016	Very Mature	100+
<b>Vault LIMS</b>	2021	Early	1–10
<b>Vault Batch Release</b>	2023	Early	1–10
<b>Vault Training</b>	2018	Mature	100+
<b>Veeva LearnGxP</b>	2016	Mature	100+
<b>Vault Validation Management</b>	2021	Mature	11–50
<b>Vault Station Manager</b>	2018	Mature	11–50
<b>Vault Product Surveillance</b>	2020	Early	1–10

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# Vault QualityDocs

QualityDocs is a regulated quality content management solution. It is based on Veeva’s proprietary GxP content reference model which enables best practices and standardization. The application manages content throughout its entire lifecycle, from creation to disposal. It allows internal and external parties to collaborate and share information, such as quality agreements and batch-related documentation, in a controlled manner directly within the system.

<b>Announced</b>	2013
<b>Status</b>	Very Mature
<b>Customer type</b>	Enterprise Pharma, Biotech, CRO, CDMO, MedTech
<b>Customers</b>	100+
<b>Platform</b>	Veeva Vault
<b>Integrations</b>	Lives with Training, QMS, LIMS, Validation Management, Station Manager, Product Surveillance

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# Vault QMS

QMS is a system designed to manage life sciences-specific quality processes. It provides best practices for handling complaints, deviations, audits, and change control. It also allows external partners to access the system to collaborate on investigations, audit findings, and corrective actions.

QMS is unified with other Quality Suite applications and connected to Registrations to enable coordination of product change control activities. Additionally, QMS, Batch Release and LIMS bring together quality assurance and quality control processes in one platform.

<b>Announced</b>	2016
<b>Status</b>	Very Mature
<b>Customer type</b>	Enterprise Pharma, Biotech, CRO, CDMO, MedTech
<b>Customers</b>	100+
<b>Platform</b>	Veeva Vault
<b>Integrations</b>	Lives with QualityDocs, Training, LIMS, Validation Management, Batch Release, Product Surveillance Connected with Registrations

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# Vault LIMS

Vault LIMS enables Quality Control to optimize batch release testing, stability study management, and environmental monitoring. It drives digital method execution, specification adherence, and review by exception to accelerate the release of product.

LIMS promotes compliance by verifying user qualifications from Vault Training, displaying effective test method procedures from QualityDocs, and initiating lab investigations directly in QMS from out-of-specification (OOS) results.

<b>Announced</b>	2021
<b>Status</b>	Early
<b>Customer type</b>	Enterprise Pharma, Biotech, CDMO, MedTech
<b>Customers</b>	1–10
<b>Platform</b>	Veeva Vault
<b>Integrations</b>	Lives with QualityDocs, QMS, Training, Validation Management, Batch Release, Product Surveillance

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# Vault Batch Release

Batch Release is an end-to-end solution that automates aggregation, reviews, and traceability of batch-related data and content to enable faster, more confident GMP release and market-ship decisions.

Batch Release brings together data and content from QMS, LIMS, ERP and Vault RIM to simplify collaboration with external partners. It is tightly integrated with and requires QMS and QualityDocs. When used with LIMS and RIM, it offers faster time to value, but can be implemented with third party solutions and adjacent paper processes.

<b>Announced</b>	2023
<b>Status</b>	Early
<b>Customer type</b>	Enterprise Pharma, Biotech, CDMO
<b>Customers</b>	1–10
<b>Platform</b>	Veeva Vault
<b>Integrations</b>	Requires QMS and QualityDocs Lives with QMS, QualityDocs, LIMS Connected with Registrations

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# Vault Training

Training is a learning management system (LMS) designed for GxP compliance. It gives customers tools to manage learning content and curricula, and to deliver and track assignments. Training administrators can build curricula with many training types, including documents, videos, eLearning, classroom training, on-the-job training, assessments and more. Managers can track qualification and compliance status using reports and dashboards.

Training is unified with QualityDocs, ensuring access to source content and automating re-training based on changes. Document and training data are easily combined for reporting, and training assignments can be made in QMS workflows.

<b>Announced</b>	2018
<b>Status</b>	Mature
<b>Customer type</b>	Enterprise Pharma, Biotech, CRO, CDMO, MedTech
<b>Customers</b>	100+
<b>Platform</b>	Veeva Vault
<b>Integrations</b>	Requires QualityDocs Lives with QualityDocs, QMS, LIMS, Validation Management, Product Surveillance Connected with LearnGxP

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# Veeva LearnGxP

LearnGxP is an accredited training library that can be deployed with Vault Training or other learning management system. The library contains interactive eLearning content and microlearning videos on topics such as the Fundamentals of Good Manufacturing Practices, Data Integrity, and Inspection Readiness. It is designed to help life sciences companies meet regulatory compliance requirements and provide professional development on industry-specific topics to their workforce.

<b>Announced</b>	2016 (acquired in 2021)
<b>Status</b>	Mature
<b>Customer type</b>	Enterprise Pharma, Biotech, CRO, CDMO, MedTech, Consumer
<b>Customers</b>	100+
<b>Platform</b>	N/A
<b>Integrations</b>	Requires Training or other learning management system



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# Vault Validation Management

Validation Management streamlines commissioning, qualification, and validation activities across computerized systems, facilities, utilities, equipment, and processes. It facilitates the tracking of system inventory, the management of requirements, and oversight of project deliverables. Validation activities can be easily created and approved, test scripts executed digitally, and traceability and summary reports generated automatically.

Validation Management is unified with QualityDocs and QMS to connect quality events and key artifacts.

<b>Announced</b>	2021
<b>Status</b>	Mature
<b>Customer type</b>	Enterprise Pharma, Biotech, CRO, CDMO, MedTech
<b>Customers</b>	11–50
<b>Platform</b>	Veeva Vault
<b>Integrations</b>	Lives with QualityDocs, QMS, Training, LIMS, Product Surveillance

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# Vault Station Manager

Station Manager is a tablet-based application that provides manufacturing operators access to content from QualityDocs. As a foundational element of business continuity planning, Station Manager syncs with QualityDocs when internet connectivity is available to ensure the latest versions of content are accessible even when offline. Station Manager surfaces only the relevant work instructions and procedures for a specific station in manufacturing to ensure operators readily have access to the content they need.

<b>Announced</b>	2018
<b>Status</b>	Mature
<b>Customer type</b>	Enterprise Pharma, Biotech, CDMO, MedTech
<b>Customers</b>	11–50
<b>Platform</b>	Veeva Vault
<b>Integrations</b>	Requires QualityDocs Lives with QualityDocs

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# Vault Product Surveillance

Product Surveillance helps with medical device post-market surveillance processes and adverse event reporting to global health authorities including the FDA, European Commission, and Health Canada. It standardizes and consolidates complaint reportability through a global decision tree and helps manage reporting timelines to ensure compliance across different health authorities. Quality and regulatory teams can allocate resources and prioritize submissions more effectively.

Product Surveillance also supports fully automated reporting with built-in XML payload generation and electronic data interchange (EDI) gateway. It is unified with core quality processes in QMS.

<b>Announced</b>	2020
<b>Status</b>	Early
<b>Customer type</b>	MedTech
<b>Customers</b>	1–10
<b>Platform</b>	Veeva Vault
<b>Integrations</b>	Requires QMS Lives with QualityDocs, Training, QMS, LIMS, Validation Management