

CAUTION AGAINST FRAUD

There have been reports of fraudulent activities perpetrated by cyber criminals taking advantage of the COVID-19 pandemic to defraud you of your money or defraud you to give up your personal or financial information in order to receive money or other benefits, or both.

Northern Arc cautions its customers to be wary of all unsolicited communications received via telephone, SMS, e-mail, WhatsApp, etc. We urge you to remain vigilant and practice good cyber hygiene and security measures such as the following:

- Do not open attachments or click links within emails or messages from senders you don't recognize.
- Do not provide your username, password, date of birth, financial data, or other personal information in response to an email or message or call.
- Always verify the web address of legitimate websites and manually type them into your browser.
- Check for misspellings or wrong domains within a link.