## Customers' Survey Chart (Statistics) – September 2022 semester

Q1: How would you describe the manner of the law student who interviewed you and recorded your case?

Polite and sincere <--5, 4, 3, 2, 1--> Impolite and indifferent

Q2: How would you describe the interview techniques of the law student who interviewed you and recorded your case?

Very good <--5, 4, 3, 2, 1--> Poor

Q3: How would you describe the level of satisfaction to the Advice Session of the Free Legal Advice Scheme?

Very satisfied <--5, 4, 3, 2, 1--> Very Dissatisfied

|    | Score5 | Score4 | Score3 | Score2 | Score1 | Total |
|----|--------|--------|--------|--------|--------|-------|
| Q1 | 62     | 4      | 1      | 1      | 0      | 68    |
|    | 91%    | 6%     | 1%     | 1%     |        | 100%  |
| Q2 | 58     | 8      | 1      | 1      | 0      | 68    |
|    | 85%    | 12%    | 1%     | 1%     |        | 100%  |
| Q3 | 58     | 7      | 1      | 1      | 1      | 68    |
|    | 85%    | 10%    | 1%     | 1%     | 1%     | 100%  |

