

Workplace Security Guide

Workplace was built through a desire to bring community and culture to work, and we're committed to your privacy and security. Workplace provides world-class infrastructure and enterprise features to keep you safe.

The three principles of Workplace security

Your security is our top priority. The following three principles underlie our approach to security and protection of customer data:

You own your data

As the data controller, you make the decisions about what to do with your data, including whether to modify, delete or export it. The data that your employees put on Workplace belongs to your organization and can't be accessed publicly. We take extensive steps to protect customer data in our systems as well. Our internal multi-layer data access, intrusion, account privilege and abuse monitoring systems log and analyze all requests to access customer data.

Strict controls on data access

Our tools and technology process the data you create and put onto Workplace to ensure you and your company have the best possible experience with Workplace, such as generating your News Feed, highlighting what's important and generating Insight reports. We don't show third-party advertising to your users on Workplace. Also, we don't use your data to provide or target advertising to your users or to personalize your users' experience on their personal Facebook accounts.

Workplace and Facebook are separate platforms

Workplace benefits from Facebook's investments in security, infrastructure, scalability, high availability and technical innovation. However, Workplace and Facebook are separate platforms with different accounts and profiles. Content is never shared between your Workplace and personal Facebook account.

Compliance and certifications

Workplace meets the highest data safety standards, and our security practices are regularly audited by independent third-party auditors to help you meet your compliance requirements.



ISO IEC 27001



ISO IEC 27018



SOC 2



SOC 3

General Data Protection Regulation (GDPR)

Workplace helps you to comply with your obligations under GDPR. We have a [Data Processing Addendum](#) in the [Workplace Online Terms](#) which provides you with the necessary contractual protections in accordance with the GDPR, in particular those under Article 28 GDPR. The commitments we make under the Data Processing Addendum also apply to all customers and we do not differentiate between EU customers and those in other territories.

Security capabilities and features

Workplace includes the following security and data protection product features, giving you the control, visibility and flexibility you need to manage any security challenge, without compromising performance.

Identity and access

We make it easy to get the right people into your Workplace while keeping everyone else out:

- SAML Single Sign-On (SSO) and automated provisioning
- Two-Factor Authentication
- SCIM user and group provisioning
- Secure identities for email-less staff including Two-Factor Authentication
- Domain verification
- Role-based admin access control

Resilience

Workplace is designed to stay up and running no matter what, thanks to our globally distributed infrastructure.

- Physical security safeguards for our data centres and offices
- Mitigation against denial of service attacks or local disasters
- Advanced threat intelligence and automated detection using machine learning
- 24/7/365 monitoring by dedicated teams

Protection

We use enterprise-grade protection mechanisms to keep your data safe. Workplace keeps your information secured with a combination of advanced security systems, world-renowned security teams, firm security policies and processes focused on customer privacy and safety.

- Encryption in transit
- MDM controls via AppConfig
- Native mobile security admin controls
 - Enforce version of the Workplace app that supports MAM capabilities
 - Biometric re-authentication
 - Block copy and paste
 - Block downloads
 - Block screenshots
- Integrated video rights management
- Third party Data Loss Prevention (DLP) integrations
- Malicious file and link detection
- Vulnerability management and incident response

Governance

Workplace offers your company's administrators tools, logs and policies to protect your community, as well as technical controls to modify, delete or retrieve your data at any time. These tools are designed to help you manage your community and create a great work environment.

- Customizable terms of use or policies
- Native content reporting and review
- Customizable account claiming
- Automated monitoring for unauthorized access to data
- Audit logs and API support for data retention and eDiscovery

Our Customers

More than 7 million paid subscribers worldwide use Workplace.

