

**Question for written answer P-001084/2019
to the Commission**
Rule 130
Lucy Anderson (S&D)

Subject: New Deal for Consumers

The 'New Deal for Consumers' proposal published in April 2018 (COM(2018)0185) was a much needed draft measure aimed at better protecting consumers under consumer law.

It is therefore disappointing that the proposal has not as yet been sufficiently expedited. Would the Commission explain in detail what it is doing to encourage and support the finalisation of the proposal in the remaining few months of the 2014-2019 mandate and comment on the following points in particular:

1. That, following widespread negative feedback, the right of withdrawal should not be weakened as originally proposed, and that other remedies which reflect the nature and gravity of non-compliance should also be provided for, including the right to obtain a price reduction or compensation for damage;
2. That funds dedicated to providing redress in the event of harm to consumers should be established by Member States;
3. That penalty regimes should specifically take into account the intentional or negligent character of any infringement.