



NVIDIA DGX A100 THE UNIVERSAL SYSTEM FOR AI INFRASTRUCTURE



NVIDIA Onsite Spares Service Program

The NVIDIA Onsite Spares Service Program is an optional service that allows NVIDIA® DGX™ A100 customers to purchase select spares to augment their standard service agreement.

Key Benefits

- > Increases system availability
- > Provides service option flexibility

Who Can Buy NVIDIA DGX A100 Spares?

NVIDIA DGX A100 customers can purchase DGX A100 spares from DGX A100 distributors and authorized DGX A100 NVIDIA Partner Network (NPN) solution providers. Spares are offered at the discretion of each NVIDIA distributor or NPN solution provider.

Which NVIDIA DGX A100 Spare Parts Are Available for Purchase?

- > Front Fan Module
- > Mellanox ConnectX-6 VPI Adapter Card, 200Gbs, Single-Port QSFP56
- > Mellanox ConnectX-6 VPI Adapter Card, 200Gbs, Dual-Port QSFP56
- > NVMe U.2 PCIe Gen4 3.84TB, Data Cache Drive
- > NVMe U.2 Drive Blank Filler

- > NVMe M.2 1.92TB, OS Drive
- > Riser Assembly with 2 M.2 NVMe units and accompanying brackets
- > Power Cord
- > Power Supply Unit (PSU)
- > Rack Mount Kit
- > System DIMM 64GB

Do NVIDIA DGX A100 Spares Come with a Warranty?

As a member of the NVIDIA Onsite Spares Service Program, you are entitled to receive the following hardware-related support services for each NVIDIA spare product:

- > Return Material Authorization services
- > Hardware inquiries
- > 24x7 online support

Note: Your warranty lasts for 90 days if the spare part shipment by NVIDIA takes place during the last 90 days of your support services period, provided that these terms and conditions will continually apply for the duration of the Onsite Spares Service Program terms or for the remainder of your support services period if the spare part shipment by NVIDIA takes place before the last 90 days of your support services period.

Questions?

Contact EnterpriseServices@NVIDIA.com