Website and Cookies (Privacy Notice)

At Research Grid Ltd. we are committed to protecting your privacy. This policy applies when we are acting as a processor of personal data, i.e. where we have determined the purposes and means of the proce

ssing of that personal data. It applies to all users of our website Research Grid (rgrid.tech).

We may process your personal data for the purpose of contacting you if you submit an enquiry using our website. The legal basis for this processing is that it is necessary to achieve our legitimate interest, namely the promotion of our products and services.

We also process your cookies for the purpose of authentication, performance, functionality and targeting tracking. The legal basis for this processing is your consent. See below for more information on the cookies that we use. If you do not allow cookies, please note that some parts of this website may become inaccessible or not function properly.

We will store your contact details like sensitive personal data, general personal data for the maximum period of agreement length and 6 months days after its expiry.

We will share your personal data with third parties only to the extent that the disclosure is reasonably necessary for the purposes of providing you with the information about our products/services that you have requested.

As you are providing us with your personal data, it is important to us that you are aware of the following rights that you have in relation to our processing of that personal data.

- You can withdraw your consent to our processing of cookies at any time by changing your cookie settings.

- You can be provided with a copy of any personal data concerning you that we process unless that would affect the rights and freedoms of others. You can also be provided with information on how that personal data is processed by us.

- You can have us rectify any personal data of yours that we hold that is inaccurate or incomplete. In certain circumstances, you can also ask us to erase or restrict the use of any of your personal data that we process.

- **You can object at any time to our processing of your personal data on grounds related to your particular situation.**

- **You can object at any time to our processing of your personal data for direct marketing purposes.**

- You can exercise any of the rights listed above by contacting us using the details at the bottom of this notice. If you are unhappy with any aspect of how we processed your personal data or your request to exercise a right, you can lodge a complaint with the Information Commissioner's Office.

Research Grid Ltd. is incorporated and registered in England and Wales with company number 11479455 and whose registered office is at 34b York Way, London, England, N1 9AB.

We are contactable by email at **team@rgrid.tech.**

Cookie Policy

What are cookies and how do they work?

"Cookies" are text-only pieces of information that a website transfers to an individual's hard drive or other website-browsing equipment for record-keeping purposes. Cookies allow the website to remember important information that will make your use of the site more convenient. A cookie will typically contain the name of the domain from which the cookie has come, the "lifetime" of the cookie, and a randomly generated unique number or other value. Like most websites, we use different categories of cookies for a variety of purposes in order to improve your online experience.

Depending on the purpose, we use session cookies, which are temporary cookies that remain in the cookie file of your browser until you leave the site, and persistent cookies, which remain in the cookie file of your browser for 24 hours.

What are the categories of cookies?

Cookies can be categorised, following the International Chamber of Commerce guide, as follows:

Essential cookies

'Essential cookies' tend to be session cookies which are deleted at the end of the browser session.

Accepting these cookies is a condition of using the website, so if you prevent these cookies, we can't guarantee how our website will perform during your visit.

Types of essential cookies we use:

Performance Cookies

'Performance cookies' collect information about how you use our website such as which pages you visit and if you experience any errors. These cookies don't collect any information that could identify you – all the information is collected on an anonymous aggregate basis and is only used to help us improve how our website works, understand what interests our users and measure the effectiveness of our advertising. They also enable us to track the total number of visitors to our site. Most performance cookies tend to be session cookies which are deleted at the end of the browser session.

In some cases, some of these cookies are managed for us by third parties, but we don't allow the third party to use the cookies for any purpose other than those listed above. Some of these third-party performance cookies are persistent cookies.

Functionality Cookies

Functionality cookies, by their very nature, are persistent cookies so that we remember your computer when you return to our website.

Some of these cookies are managed for us by third parties – where this is the case, we don't allow the third party to use the cookies for any purpose other than those listed above.

Analytics Cookies

These cookies record your visit to our website, the pages you have visited and the links you have followed. We will use this information to make our website and the advertising displayed on it more relevant to your interests. We may also share this information with third parties for this purpose. Only needed if targeting cookies are used.

Sharing content

Please note that third parties (including, for example, advertising networks and providers of external services like web traffic analysis services) may also use cookies, over which we have no control. These cookies are likely to be analytical/performance cookies or targeting cookies] You can block cookies by activating the setting on your browser that allows you to refuse the setting of all or some cookies. However, if you use your browser settings to block all cookies (including essential cookies) you may not be able to access all or parts of our site. Except for essential cookies, all cookies will expire after two years.

How can I block and/or delete cookies?

Use the options in your web browser if you do not wish to receive a cookie or if you wish to set your browser to notify you when you receive a cookie. You can easily delete any cookies that have been installed in the cookie folder of your browser.

How do I change my cookie settings?

You can select your cookie settings through the cookie consent tool displayed at the bottom of our website when you first visit our website. Most web browsers and mobile devices also allow some control of most cookies and similar devices through the browser and mobile device settings. To find out more about cookies, including how to see what cookies have been set, visit https://www.aboutcookies.org/

Find out how to manage cookies on popular browsers:

- Google Chrome (https://support.google.com/accounts/answer/61416?co=GENIE.Platform%3DDesktop&hl=en)
- Microsoft Edge (https://privacy.microsoft.com/en-us/windows-10-microsoft-edge-and-privacy)
- Mozilla Firefox (https://support.mozilla.org/en-US/kb/enable-and-disable-cookies-website-preferences)
- Microsoft IE (https://support.microsoft.com/en-gb/help/17442/windows-internet-explorer-delete-manage-cookies)
- Opera (https://www.opera.com/help/tutorials/security/privacy/)
- Apple Safari (https://support.apple.com/en-gb/safari)

To find information relating to other website browsers, visit the browser developer's website. Your mobile or tablet device provider may also provide you with additional cookie and browser control options, which may be available to you in your device settings – please consult your device settings for such device-specific controls (if applicable).