

# Robinhood Financial LLC Customer Relationship Summary (“CRS”)



Effective January 15, 2025

<p><b>Introduction</b></p>	<p>Robinhood Financial LLC (“<b>Robinhood Financial</b>”, “<b>RHF</b>,” “<b>we</b>,” “<b>our</b>,” or “<b>us</b>”) is registered with the U.S. Securities and Exchange Commission as a broker-dealer and is a member of the Financial Industry Regulatory Authority (“<b>FINRA</b>”) and the Securities Investor Protection Corporation (“<b>SIPC</b>”). Brokerage and investment advisory services and fees differ; and it is important that you understand these differences. Free and simple tools are available for you to research firms and financial professionals at <a href="https://investor.gov/crs">Investor.gov/CRS</a>, which also provides educational materials about broker-dealers, investment advisers, and investing.</p>
<p><b>What investment services and advice can you provide me?</b></p>	<p>Robinhood Financial offers brokerage services to retail investors. Our primary business is providing retail customers with an app-based brokerage platform (“<b>App</b>”) to place orders to buy and sell stocks, exchange-traded funds (“<b>ETFs</b>”), and other securities or investment strategies such as trading on margin or using options strategies. Robinhood also provides educational content and tools for investors to learn about trading and the markets. We provide certain retail customers with recommendations to enroll in our fully paid securities lending (“<b>Stock Lending</b>”) program (“<b>Stock Lending Recommendation</b>”). Stock Lending Recommendations are made via email and App, and can be acted upon via the App. Not all customers are eligible for Stock Lending, and among eligible customers, not all will receive a recommendation to enroll in Stock Lending. While there is not an account minimum requirement to receive this recommendation, having a certain account value is one method of eligibility. Additional information about these criteria, certain limitations, and other requirements is available in the <a href="#">RHF Regulation Best Interest Disclosure</a>. Stock Lending Recommendations are point in time recommendations and not monitored for changes. Also, certain retail customers are given an option to receive a recommendation of an asset allocation of ETFs through a proprietary computer algorithm, available exclusively through the App (“<b>Portfolio Recommendation</b>”). This is a point in time <b>brokerage Portfolio Recommendation and is not monitored for future market changes</b>. Portfolio Recommendations are only available for certain ETFs with a minimum investment of \$20.00; additional information about these limitations and other information about Portfolio Recommendations is available in the <a href="#">RHF Regulation Best Interest Disclosure</a>. You always make the ultimate decision regarding whether to buy and sell securities (including if you receive a Portfolio Recommendation or Stock Lending Recommendation from us). We do not have any account minimums.</p> <p>Robinhood Financial is an introducing broker-dealer. Your cash and securities will be custodied by our affiliate, Robinhood Securities, LLC (“<b>Robinhood Securities</b>” and together with Robinhood Financial, “<b>Robinhood</b>”), which services your account by executing, clearing and settling your trades; preparing and distributing your account statements and trade confirmations; and extending credit to margin accounts. We offer NYSE- and NASDAQ-listed stocks, ETFs, options and American depository receipts (“<b>ADRs</b>”), as well as certain stocks and ADRs traded in over-the-counter markets. We also offer fractional shares in many of the same stocks, ETFs, and ADRs. We offer individual and joint brokerage accounts and Traditional and Roth Individual Retirement Accounts (IRAs). We do not offer mutual funds or fixed income securities, except in the form of an ETF. Robinhood does not provide account or investment monitoring services.</p> <p><b>For more information about our products and services</b>, please visit our website at <a href="https://robinhood.com/us/en/about">robinhood.com/us/en/about</a> as well as our <a href="#">RHF Regulation Best Interest Disclosure</a> and <a href="#">RHF Customer Agreement</a>.</p> <p><i>Conversation starters: Given my financial situation, should I choose a brokerage service? Why or why not? How will you choose investments to recommend to me? What is your relevant experience, including your licenses, education and other qualifications? What do these qualifications mean?</i> Responses to these questions can be found at: <a href="https://robinhood.com/crs-rs">robinhood.com/crs-rs</a>.</p>
<p><b>What fees will I pay?</b></p>	<p>Robinhood does not charge commissions for executing buy and sell orders, nor does it charge for the point in time Portfolio Recommendations or Stock Lending Recommendations we make. Other fees will apply. The primary fees you should expect to pay include:</p> <p><b>Robinhood Gold Fees:</b> Robinhood charges a subscription-based fee for access to premium features for eligible users such as the ability to participate in the brokerage cash sweep program with a preferred annual percentage yield (APY) rate, the ability to receive a preferred match rate for eligible IRA contributions, the ability to receive an increase in Robinhood Instant deposits based on your account balance, access to certain Level II Market Data and Morningstar Equity Research, and access to the Robinhood Gold Card, a credit card product offered by Robinhood’s affiliate, Robinhood Credit, Inc. (“<b>RCT</b>”). Gold subscription fees are disclosed in the <a href="#">Fee Schedule</a>.</p> <p><b>Margin Interest:</b> Robinhood charges a percentage on funds you borrow to purchase securities in a margin account.</p> <p><b>Other Fees and Costs:</b> Robinhood charges other administrative fees, such as regulatory and exchange fees, and fees for certain paper copies of account documents as outlined in our <a href="#">Fee Schedule</a>.</p> <p><b>Underlying Fees Associated With Investments:</b> You will pay management fees (expense ratio) or other charges for ETFs you purchase, which are explained in more detail in the ETF’s prospectus.</p> <p>You will pay fees and costs whether you make or lose money on your investments. Fees and costs will reduce any amount of money you make on your investments over time. Please make sure you understand what fees and costs you are paying. For more information about fees and costs, please refer to the Robinhood Fee Schedule in the App or website, as well as the securities prospectus where applicable. Fees may change without notice and any changes will be reflected in the <a href="#">Fee Schedule</a>.</p> <p><i>Conversation starters: Help me understand how these fees and costs might affect my investments. If I give you \$10,000 to invest, how much will go to fees and costs, and how much will be invested for me?</i> Responses to these questions can be found at: <a href="https://robinhood.com/crs-rs">robinhood.com/crs-rs</a>.</p>



<p><b>What are your legal obligations to me when providing Recommendations?</b></p> <p><b>How else does your firm make money, and what conflicts of interest do you have?</b></p>	<p><i>When we provide you with a recommendation, we have to act in your best interest and not put our interest ahead of yours. At the same time, the way we make money creates some conflicts with your interests. You should understand and ask us about these conflicts because they can affect the recommendations we provide you. Here are some examples to help you understand what this means:</i></p> <p><b>IntraFi Network Deposit Sweep Program.</b> Robinhood gives you the choice to have your uninvested cash in your brokerage Account deposited into an insured account at one or more Program Banks. We earn money on the difference (or spread) between the rate at which the Program Bank pays you for the cash and the fees paid to us by the Program Banks for the use of your cash, so Robinhood has an incentive to send your cash to the Program Banks, and you receive a lower yield than if the Program Banks did not pay us a fee.</p> <p><b>Payment for Order Flow.</b> Robinhood earns revenue from your trade activity and therefore has a monetary incentive for you to trade more. Specifically, we earn revenue from third-party market centers to which we route customer orders, so we have an incentive to route orders to market centers that pay or rebate us for such orders, subject to our best execution requirements.</p> <p><b>Contract Fees for Index Options.</b> Robinhood charges a per-contract fee for each index options contract executed, and therefore, has a monetary incentive for you to trade more. For more specific details, please refer to the Fee Schedule.</p> <p><b>Principal Trading.</b> RHS is responsible for executing your fractional share orders. When RHS has sufficient inventory in its principal account to facilitate your fractional orders, RHS may execute your fractional orders in a principal capacity. RHS may also source shares from the market and provide you with the same price that RHS received from the market in a riskless principal or agency capacity. When it acts as principal, RHS may make money or lose money on a transaction, depending on a variety of factors. For more information on money RHS can make from trading activity please see our 606 Report within the <a href="#">Disclosure Library</a>.</p> <p><b>Examples of Other Revenue Robinhood Receives:</b></p> <ul style="list-style-type: none"> <li>• Interest on uninvested cash deposited in interest-bearing bank accounts outside the Sweep Program.</li> <li>• Stock loan income from lending the stocks you purchase on margin or through your participation in the <a href="#">fully paid securities lending program</a>.</li> <li>• Payment from a third-party for services rendered in distributing new securities issues.</li> </ul> <p><i>Conversation starters: How might your conflicts of interest affect me, and how will you address them?</i> Our response to this question can be found at: <a href="https://robinhood.com/crs-rs">robinhood.com/crs-rs</a>.</p> <p><b>For more information about conflicts of interest,</b> please visit the <a href="#">Robinhood Disclosure Library</a> and the <a href="#">RHF Regulation Best Interest Disclosure</a>.</p>
<p><b>How do your financial professionals make money?</b></p>	<p>Robinhood Financial professionals do not receive commissions or other compensation related to client assets or clients' investment activities. In limited circumstances, some employees may receive incentive compensation tied to the overall success of certain products, including our Portfolio Recommendations and Stock Lending Recommendations products. Robinhood Financial professionals receive salaries and bonuses that are based on their overall job responsibilities and performance.</p>
<p><b>Do you or your financial professionals have legal or disciplinary history?</b></p>	<p>Yes. Visit <a href="https://investor.gov/crs">Investor.gov/CRS</a> for a free and simple search tool to research Robinhood and Robinhood Financial professionals. You can also find additional information about our financial professionals and the firm at <a href="https://brokercheck.FINRA.org">https://brokercheck.FINRA.org</a>: Robinhood Financial's CRD number is 165998.</p> <p><i>Conversation starters: As a financial professional, do you have any disciplinary history? For what type of conduct?</i> Our responses to these questions are found on our website: <a href="https://robinhood.com/crs-rs">robinhood.com/crs-rs</a>.</p>
<p><b>Additional Information</b></p>	<p>For more information about our services or financial professionals or to request an up-to-date version of this Form and our Written Responses, please see our <a href="#">Disclosure Library</a>, email <a href="mailto:help@robinhood.com">help@robinhood.com</a>, visit <a href="https://robinhood.com/contact">robinhood.com/contact</a>, or call (650) 772-5277.</p> <p><i>Conversation starters: Who is my primary contact person? Is he or she a representative of an investment adviser or a broker-dealer? Who can I talk to if I have concerns about how this person is treating me?</i> Our responses to these questions can be found at: <a href="https://robinhood.com/crs-rs">robinhood.com/crs-rs</a>.</p>

# Robinhood Asset Management, LLC Customer Relationship Summary (“CRS”)

Effective January 15, 2025



<p><b>Introduction</b></p>	<p>Robinhood Asset Management, LLC (“Robinhood Asset Management”, “we,” “our,” or “us”) aspires to be registered with the U.S. Securities and Exchange Commission as a registered investment adviser. Brokerage and investment advisory services and fees differ; and it is important that you understand these differences. Free and simple tools are available for you to research firms and financial professionals at <a href="https://investor.gov/CRS">Investor.gov/CRS</a>, which also provides educational materials about broker-dealers, investment advisers, and investing.</p>
<p><b>What investment services and advice can you provide me?</b></p>	<p>Robinhood Asset Management provides investment advisory services to retail customers. Customers may open taxable or individual retirement accounts (“IRAs”), with an account minimum of \$50. Our primary service includes managed investment portfolios composed of exchange-traded funds (“ETFs”), and for customer accounts with a value of \$500 or more, portfolios will include exchange listed stocks. The portfolios offered are constructed from a limited number of investments, none of which are proprietary products. Clients are placed in a portfolio which we believe to be in their best interest, based on their investor profile as provided to RAM. Customers’ accounts are monitored on a regular basis in order to ensure customer accounts maintain their target portfolio allocation.</p> <p>Additional services include IRA account type recommendations, upon a customer’s request and completion of a questionnaire, and Advisor Insights which aim to inform the client on their portfolio updates. When opening a managed account with RAM, you grant us discretionary authority, which is limited to buying and selling investments for you when we believe it is in your best interest to do so, or upon money movement requests from you such as deposits or withdrawals. Clients may not customize their portfolios or instruct us to buy or sell specific investments, but may place reasonable account restrictions.</p> <p>Please see Items 4 and 7 in our Form ADV Part 2A brochure available on our website, <a href="https://robinhood.com">robinhood.com</a>, for more detailed information about our services.</p> <p><i>Conversation starters: Given my financial situation, should I choose an investment advisory service? Why or why not? How will you choose investments to recommend to me? What is your relevant experience, including your licenses, education and other qualifications? What do these qualifications mean?</i></p>
<p><b>What fees will I pay?</b></p>	<p>The advisory fee is calculated as a percentage of Assets Under Management, and is set at 0.25%, the advisory fee is deducted directly from your account at the beginning of each month, billed monthly in arrears.</p> <p>In addition to the advisory fee, you are responsible for the payment of third party fees, such as wire fees, transfer fees, and fund expense fees.</p> <p>You will pay fees and costs whether you make or lose money on your investments. Fees and costs will reduce any amount of money you make on your investments over time. Please make sure you understand what fees and costs you are paying.</p> <p><i>Conversation Starters: Help me understand how these fees and costs might affect my investments. If I give you \$10,000 to invest, how much will go to fees and costs, and how much will be invested for me?</i></p>
<p><b>What are your legal obligations to me when acting as my investment adviser?</b></p> <p><b>How else does your firm make money and what conflicts of interest do you have?</b></p>	<p>When we act as your investment adviser, we have to act in your best interest and not put our interest ahead of yours. At the same time, the way we make money creates some conflicts with your interests. You should understand and ask us about these conflicts because they can affect the investment advice we provide you. Here are examples to help you understand what this means. We and our affiliates earn money from:</p> <p><b>Management Fees.</b> The more assets there are in your advisory account, the more you will pay in fees, and Robinhood Asset Management may therefore have an incentive to encourage investors such as you to increase the assets in their account. For RAM clients with an active subscription to Robinhood Gold, LLC., the advisory fee is only charged on portfolio values between \$0 and \$100,000.</p> <p><b>Affiliated Brokerage.</b> Robinhood Asset Management requires clients to direct it to place trades through Robinhood Financial, LLC (“RHF”) which is an affiliate. RHF earns revenue, called payment for order flow, from trade activity in your account. Procedures have been adopted, designed to mitigate this conflict, such as striving for best price and execution.</p> <p><b>Stock Lending.</b> RHF can earn revenue from stock loan income, by lending the stocks that we purchase in your managed account, through your participation in Robinhood’s fully paid securities lending program.</p> <p><b>IntraFi Network Deposit Sweep Program.</b> RAM requires you to have your uninvested cash in your account deposited into an insured account at one or more Program Banks. RHF earns money on the difference (or spread) between the rate at which the Program Bank pays you for the cash and the fees paid to us by the Program Banks for the use of your cash, so Robinhood has an incentive to send your cash to the Program Banks, and you receive a lower yield than if the Program Banks did not pay us a fee.</p> <p>Please see our Form ADV and Part 2A brochure on our website for more detailed information about our conflicts of interest.</p> <p><i>Conversation Starters: How might your conflicts of interest affect me, and how will you address them?</i></p>



<p><b>How do your financial professionals make money?</b></p>	<p>Robinhood Asset Management financial professionals receive salaries and bonuses that are based on their overall job responsibilities and performance. Financial professionals are not compensated based on any of the following areas: the amount of client assets they service; the time and complexity required to meet a client’s needs; the product sold (i.e., differential compensation); product sales commissions; or revenue the firm earns from the financial professional’s advisory services or recommendations.</p>
<p><b>Do you or your financial professionals have legal or disciplinary history?</b></p>	<p>No.</p> <p>Please visit <a href="https://investor.gov/CRS">Investor.gov/CRS</a> for a free and simple tool to research our firm and our financial professionals.</p> <p><i>Conversation Starters: As a financial professional, do you have any disciplinary history? For what type of conduct?</i></p>
<p><b>Additional Information</b></p>	<p>For additional information about our investment advisory services, or to request a copy of this relationship summary, please call us at (650) 940-2700, Ext. 31450, or visit our Disclosure Library at <a href="https://robinhood.com">robinhood.com</a>.</p> <p><i>Conversation Starters: Who is my primary contact person? Is he or she a representative of an investment adviser or a broker-dealer? Who can I talk to if I have concerns about how this person is treating me?</i></p>