



Transforming the clinical workforce with expert-led, online training and assessment solutions

Case Study: Siloam Hospitals Indonesia



Simulation learning & training platform for clinicians to practice evidence-based skills

Engaging, expert developed learning tracks



Adult-Cardio Respiratory Assessment

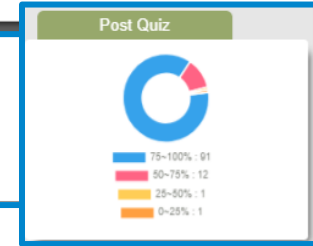
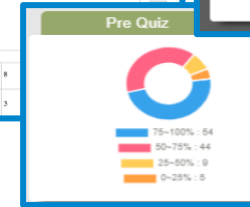
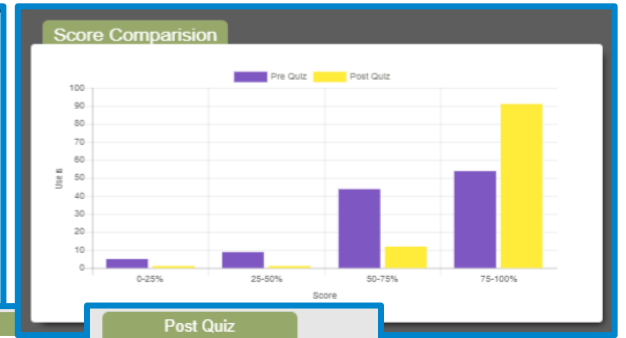
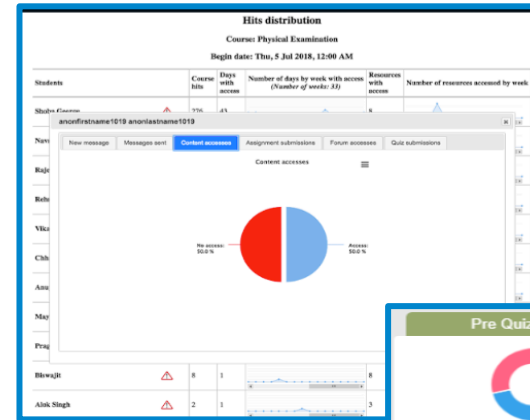


Introduction to Suctioning (Oropharyngeal)



Introduction to Cardiac Monitor

Deep learner analytics & performance tracking



Case Study:

Expert-led, online training and assessment solutions for Clinical Workforce



- Indonesia's largest healthcare group with 31 hospitals
- Siloam Hospitals has 14,000 nurses and allied healthcare professionals

Problem Statement

- Challenge to determine training needs across clinical workforce levels
- Lack of continuous in service refresher training of nurses affecting the quality of care delivery



Solution: Training Need Assessment followed by on-job eLearning program



Assess training needs

TRAINNEED –
Personalized learning path
recommendation

MEDLEARN –
Online training platform



Induction & on-job training



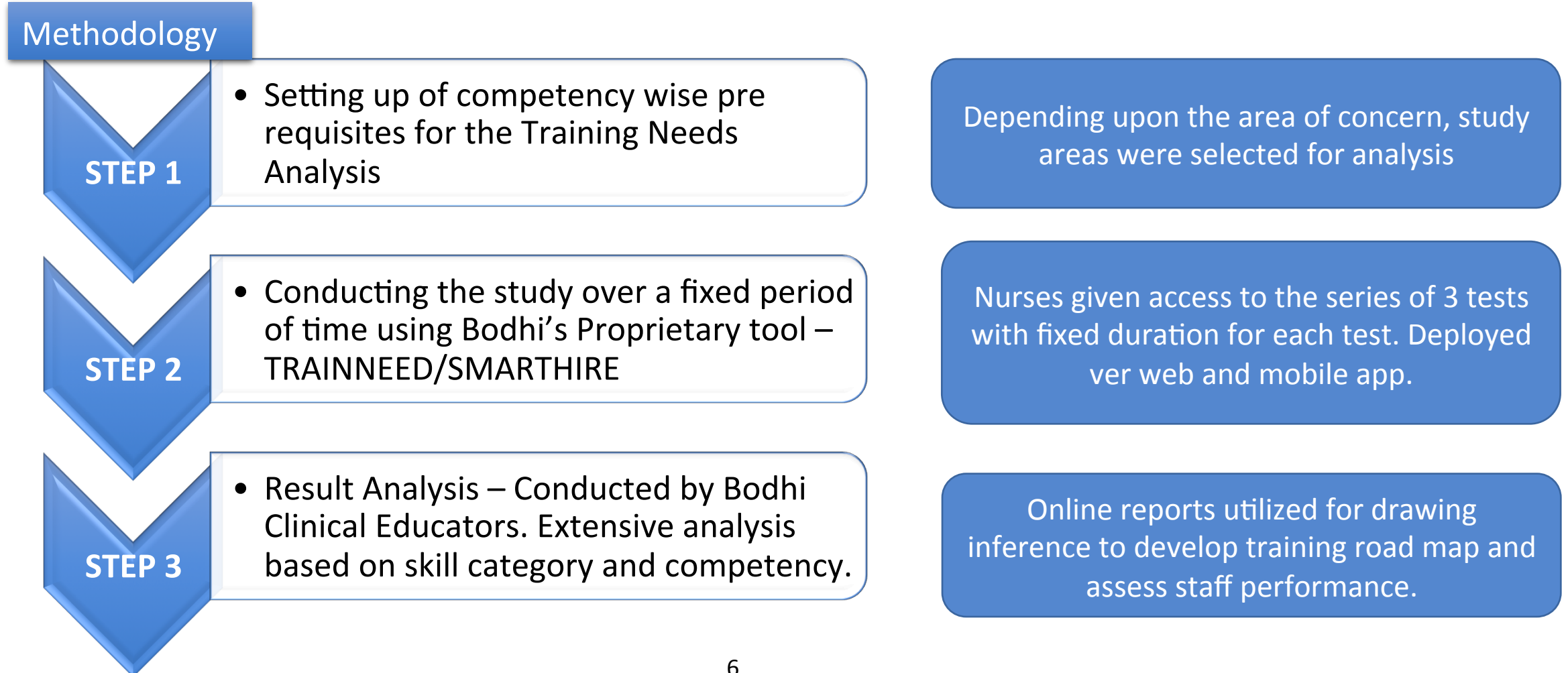
SMARTHIRE Tool

- Technology-based online testing and screening platform
- Assessment using clinical questions, cases and scenarios
- Web-based and device compliant
- Strong data collection and analytics
- Speedily re-deployed
- Supports bench marking and accreditation processes



Training Need Assessment Sample Size: 10% of the total nurses

Aim: To assess the training requirements for the nursing staff at Siloam Hospitals, Indonesia.



Process

- Nursing staff enrolled into the specific tests and login credentials shared via email/SMS
- Clinical Educators at Unit level given a brief run through of the system and the steps to access the quiz
- Each Quiz consisted of:
 - 30 questions over a 45 minute duration
 - Maximum attainable score was 30
 - Questions randomly selected



Inference of the Analysis

Comprehensive Nursing Curriculum developed by Bodhi after considering the areas which required Training, based on the results obtained.

The curriculum comprised of the following areas:

**Basic Vital
Assessment**

**Patient Management
including patient care
and education**

Patient Safety

**Medication
Management**

Documentation



Demonstrative skill based content developed with actual patients



Impact

- 22 bespoke Bodhi developed modules online
- 70+ Siloam specific modules
- 400+ hours of content
- 2600+ Assessments
- 14,000 participants on platform



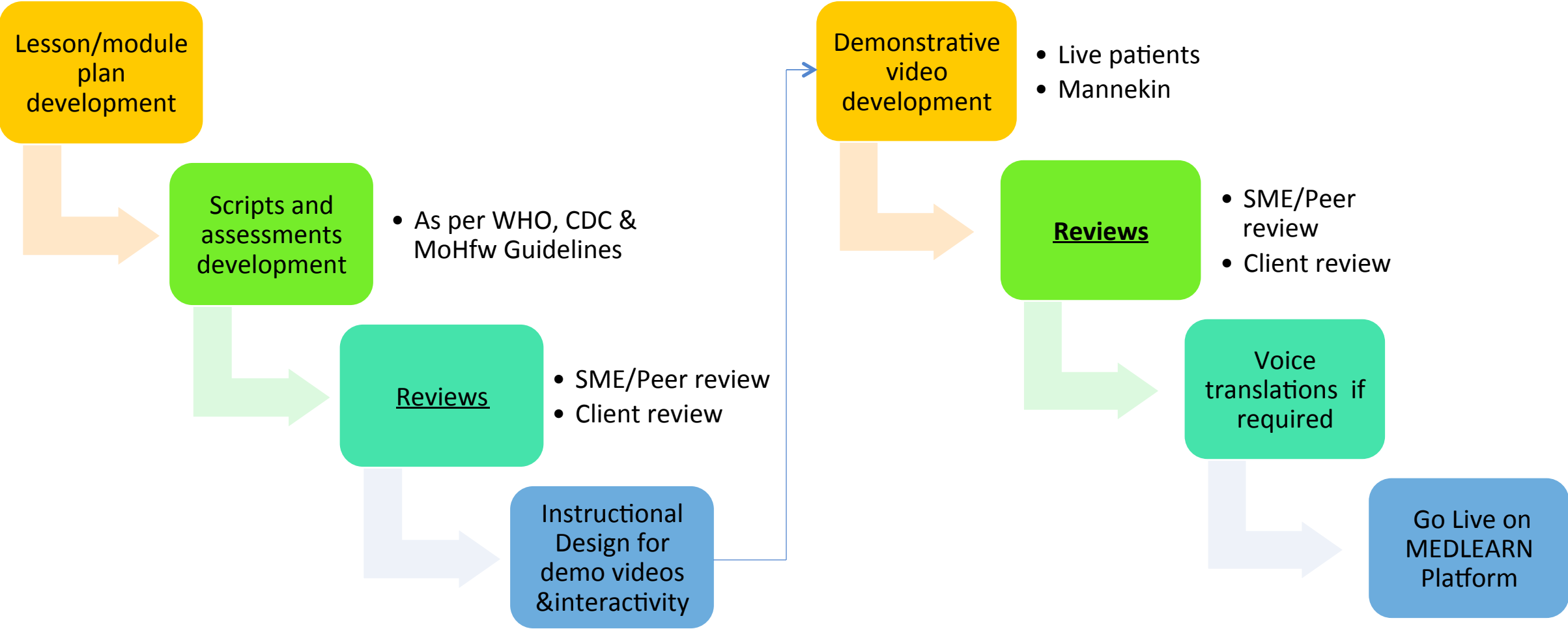
Urinary Catheterization



Venous Blood Sampling and Arterial Blood Sampling



Content Development Process Flow with extensive 2 stage reviews





Motivating Badging System – Evolve from a seed to fruit


Administration


Info Ladder Report Log Levels Rules Visuals Settings Plus


Add more information

#1  0^{xp}

#2  100^{xp}

#3  200^{xp}

#4  400^{xp}

#5  600^{xp}

Customize the levels

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Client Testimonial



Tangerang, 30 September 2019

TO WHOM IT MAY CONCERN

Siloam Hospitals Group, Indonesia, has an ongoing long-term agreement with Bodhi Health.

This agreement commenced in 2018 and is based on the services they provide related to their e-learning platform and e-learning content development to suit our educational needs.

The Bodhi Health team are a professional body that have worked consistently with the Siloam Head Office Team to implement a user-friendly platform for access to over 13,000 employees.

The services that Bodhi Health provides includes, account management for registrations, reconfiguration of certificates, platform functionality improvements, and video content development.

In the future we plan to improve the user experience through implementation of a badge system to motivate independent scholar learning.

Bodhi Health is flexible and adaptable to our needs. Their communication is at a very high level, and their team, responsive and skilled.

We are extremely pleased to have developed a positive relationship with the Bodhi Health team and we are certain that the benefits of the service they provide will be fully realized into the future.

Sincerely,

A handwritten signature in black ink, appearing to read "Julie McCaughan".

Julie McCaughan
RN, MBA, MM, DBA (candidate)
Chief Quality and Nursing Officer

