

Loan Administration | Organization Chart (As of January 1, 2026)



Carl McLaughlin | Vice President



Audrey Kestner | Senior Director



Mary Arabit
Manager



Kristin Lee
Manager

Tina Lama Supervisor	Marina Owusu Supervisor	Karen Han Team Lead	JoAnn Carruthers Team Lead	Adrienne Holley Team Lead	Aminah Ahmed Senior	Cheryl Campbell Team Lead	David Ott Team Lead
Amanda Newman Senior	Arlene Allen Senior	Marina de Leon Senior	Rebecca Endayen Senior	Christiana Dennis Senior		Pratima Jagerdeo Team Lead	Candace Butler Sr. Associate
Meghan Edwards Senior	LaTasha Hull Senior	Rachana Shrestha Senior	Leniece Jones Professional	Staris Simpkins Senior		Mark Jordan Professional	Komal Syeda Senior
Leila Lucas Professional	Ziporah Bellamy Senior					Erica Martinez Professional	

Purchase

- Review Final Delivery Documents to Commitment Letter
- Send pre/post funding exception reports
- Authorize Purchase of Loans
- Follow up on outstanding documents

Document Custody

- Manage loan files on site and transition of files to point of disposition

Operational Efficiency & Innovation Program

- Drive idea generation for process and automation improvements
- Track status for COO

Loan Sales

- Deliver Mortgage and Servicing File to the Trustee and Master Servicer
- Coordinate assignment of loan documents to the Trustee